

SAP APPLICATION MANAGEMENT SERVICES

Year of foundation:
2000

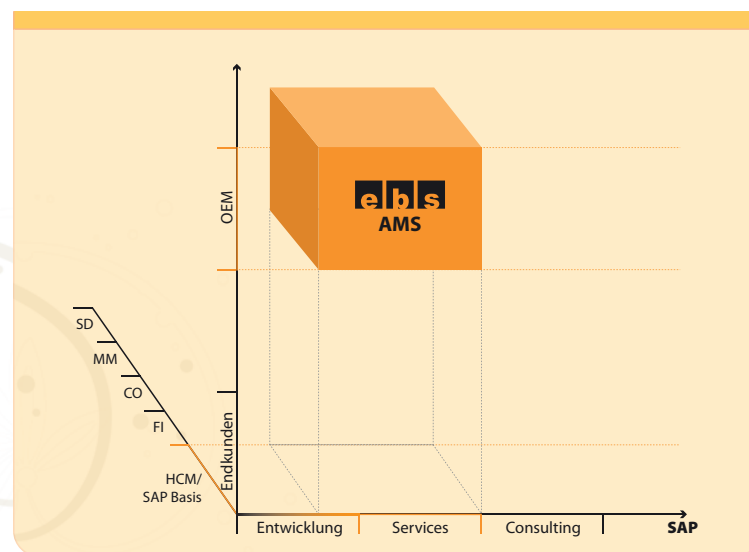
Headquarter:
Cluj-Napoca

CEO:
Daniel Metz

Number of employees:
260

EBS has a long lasting experience as a nearshore services provider and as an SAP certified partner as well. Regarding the SAP business area, we are specialized in application management support services. These are ITIL -compliant and provided by our employees in Western European languages. At functional level, we focused on the HCM module. From other business areas, EBS brings comprehensive knowledge regarding the human resource topic.

Below is a graphical representation of EBS's SAP related services.



The service portfolio

- User help desk
- 1st level and 2nd level support
- 3rd level management
- SAP Solution Management Services
- Continuous maintenance services (application monitoring, interfaces monitoring)
- Continuous improvement (testing services, documenting services)

Reasons why clients choose us

- High quality and reliability at an excellent price-performance ratio
- Comprehensive experience in collaboration with reputed Western European companies
- Long term experience in successful project assignments (transition)
- High competencies in language skills
- Award for best Romanian IT-employer

EBS's offer is targeting SAP consultancies, software companies and retailers, as well as SAP hosting partner, not the end customers. Our employees will be integrated into partner's support organization and work remote in their infrastructure.

EBS offers its clients a nearshore component for their performance improvement and more attractive project calculations.